SUMMARY OF OUTCOMES

Colchester’s first day of action took place in Highwood’s on the 30th September 2008.

Approximately 70 officers from 8 agencies participated, carrying out enforcement, clean-up, and public information work.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council
- Essex Police
- DVLA
- Essex County Council (Young Offenders Team and Youth Bus)
- Essex Fire and Rescue Service
- Environment Agency
- Colchester Borough Homes
- Guinness Trust Housing

OUTCOMES FROM THE DAY INCLUDED:

- 7 people arrested by Essex Police
- 1 fixed penalty notice issued
- 7 untaxed vehicles clamped (1 released on payment of a fine)
- 19 vehicles issued with notices for expired tax
- 1 abandoned vehicle removed from the estate
- 12 vehicles stopped by the Environment Agency for trade waste issues
- 8 tonnes of rubbish swept from the streets
- 4 tonnes of rubbish removed by hand (including persistent ‘grot spots’)
- 3 new litter bins installed
- Approximately 1,500 leaflets distributed to members of the public

The day was a good example of practical joint working at a neighbourhood level to maximise the impact of a wide range of teams. Further days are planned, with extra activity being added to the ‘menu’, and lessons learnt from this first event.
Colchester’s second “Community Day of Action” took place in the St Andrew’s ward on Wednesday 25th February 2009.

Approximately 95 officers from 13 agencies participated, carrying out an extensive clean-up of the area (both mechanical sweepers and hand litter picks), enforcement operations (police and multi-agency), truancy sweep and public information/awareness/engagement.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council
- Essex Police (local policing team, Mounted Police & Traffic police)
- Colchester Borough Homes (Estates, Housing & Tenancy Enforcement Officers)
- DVLA
- NCP
- Essex County Council (Young Offenders, Education Welfare and Trading Standards)
- Essex Fire & Rescue Service
- Environment Agency
- PCT & NHS (Smoking Cessation, Health Checks & Falls Prevention)
- EYPDAS
- Colne Housing
- SOS Bus / Open Road

OUTCOMES FROM THE DAY INCLUDED:

- 2 Search Warrants served by Essex Police
- 2 Arrests made by Essex Police
- 12 Penalty notices issued by Essex Police for road traffic matters
- 1 summons issued by Essex Police for vehicle offences
- 3 FPN's issued (2 by CBC and 1 by Essex Police) for parking outside schools
- 5 untaxed vehicles clamped by DVLA / NCP
- 2 untaxed vehicles removed by DVLA / NCP
- 6 vehicles issued with warnings for expired tax
- 21 vehicles stopped by Environment Agency for trade waste issues (1 carrying waste with an appropriate licence and 2 without appropriate licence. Also 7 vehicles not carrying waste had an appropriate licence and 11 vehicles had not got appropriate licence)
- 6 application packs for trade waste licences issued by Environment Agency
- 14.5 tonnes of rubbish removed by mechanical sweepers
- 5.3 tonnes of rubbish removed by litter pick / fly tip collection
- 99 dog owners approached in Magnolia Field, Salary Brook and Alyssum Walk by CBC Animal Enforcement Officer; only 23 of which have their dogs “chipped”. (Only 8 of those approached felt that dog fouling was NOT an issue in the area. 2 of those approached expressed concern
that there were times when they felt intimidated by roaming dogs and incompetent owners but none reported any real fear of “dangerous dogs” in the area

- Approximately 4000 leaflets distributed to the members of the public and local households (just under 4000 properties on the estate)
- Approximately 100 visitors to the SOS Bus Information Centre to obtain multi-agency information (with a further 200 obtaining information from those staff working from outside the Bus)
- 2 children stopped via the truancy sweep (both of which had legitimate reasons for being out of school)
- 4 Fire Home Safety visits requested
- 31 Virgin Media (green) boxes repainted by Young Offenders
- 50 visitors given advice and guidance from PCT / NHS Falls Prevention Service
COLCHESTER COMMUNITY DAY OF ACTION #3
Berechurch
Tuesday 7th July 2009

SUMMARY OF OUTCOMES

Colchester’s third “Community Day of Action” took place in the Berechurch ward on 7th July 2009. Over 100 officers from 13 agencies participated, carrying out an extensive clean-up of the area, targeted enforcement operations, a truancy sweep, and public engagement through home visits and the SOS Bus.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council
- Essex Police (South Team, Mounted Police, Schools Officers, Traffic Enforcement, ANPR & Dog Unit)
- Colchester Borough Homes
- Colne Housing
- DVLA
- Essex Probation (Community Payback Scheme)
- Essex County Council (Education Welfare & Youth Bus)
- Essex Fire & Rescue Service
- Environment Agency
- Family Mosaic
- NHS (Smoking Cessation & Chlamydia Screening)
- SOS Bus
- Trading Standards

OUTCOMES FROM THE DAY INCLUDED:

- 6 Arrests made by Police
- 8 Penalty notices issued by Police for road traffic matters
- 2 Vehicles seized by Police for no insurance
- 4 Fixed Penalty Notices issued by Police for parking outside schools
- 5 untaxed vehicles clamped by DVLA / NCP
- 2 untaxed vehicles removed by DVLA / NCP
- 4 vehicles issued with warnings by DVLA for expired tax
- 5 vehicles stopped by Environment Agency (1 application pack for trade waste licence issued)
- 8 tonnes of rubbish removed by CBC mechanical sweepers
- 1.6 tonnes of rubbish removed by litter pick / during fly tip collection
- 3 children stopped via the truancy sweep by ECC and Essex Police
- 17 sites ‘cleaned up’ by Community Payback Team
- Approximately 3000 leaflets were distributed to members of the public and local households
- Over 50 residents visited the SOS Bus Information Centre to obtain multi-agency information
- Approximately 288 questionnaires were completed with issues identified will be taken to the local Neighbourhood Action Panel.
COLCHESTER COMMUNITY DAY OF ACTION #4

Tiptree
Thursday 6th November 2009

SUMMARY OF OUTCOMES

Colchester’s fourth “Community Day of Action” took place in the Tiptree ward on Thursday 5th October 2009. Over 100 officers from 11 agencies participated, carrying out an extensive clean-up of the area, targeted enforcement operations, a truancy sweep, and public engagement through home visits, leaflet drops and the SOS Bus.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council*
- Essex Police (South Policing Team, Mounted Police, Schools Officers, Traffic Enforcement & ANPR
- Colchester Borough Homes
- Essex Probation (Community Payback Scheme)
- Essex County Council (Education Welfare & Youth Bus)
- Essex Fire & Rescue Service
- Trading Standards
- Open Road
- Thurstable School
- Tiptree Litter Pickers
- Tiptree Parish Council

OUTCOMES FROM THE DAY INCLUDED:

- 4 Arrests made by police
- 4 Penalty notices issued by Police for road traffic matters
- 2000+ number plates read by ANPR resulting in 70 PNC checks and 36 stop checks
- 1 untaxed vehicle detection
- 1 abandoned vehicle identification
- 14 tonnes of rubbish removed by CBC mechanical sweepers
- 1.4 tonnes of rubbish removed by litter pick
- 1 fly tip investigation
- 2 potential fly post offences detected
- 2 children stopped via the truancy sweep by ECC and Essex Police
- Test Purchasing carried out in four local shops
- 30 business packs distributed to local businesses
- Over 100 children educated by the Mounted Police Section
- Renovation of the toilets in Church Road carried out by the Community Payback Team along with the removal of 20 bags of rubbish
- General clean-up of Tiptree Heath conducted by the Youth Offending Team
- Approximately 3000 leaflets distributed to the members of the public and local households
- Multi-agency information supplied to over 150 visitors of the SOS Bus
- Travellers site visited by Gypsy Liaison Officer
- Approximately 378 questionnaires were completed by community engagement staff on door knocking duties.
HIGHLIGHTS:

- Thurstable School accommodated a ‘Crushed Car’ which was presented to pupils in a competition format to raise awareness and focus on education about abandoned and untaxed vehicles.
- Competition prizes, kindly donated from Tesco’s, Co-op and Wilkins Jam Factory.
- Over 100 pupils of Thurstable School meet with the Mounted Police Unit during lunchtime giving them the opportunity to gain a better of understanding of the work they perform.
- The Mounted Unit also carried out a patrol around the village providing public reassurance and positive engagement.
- The SOS Bus attracted an outstanding amount of public interest which enabled SOS Bus volunteers and members of participating agencies to provide advice to over 150 visitors regarding services on offer and information surrounding the CDOA.
COLCHESTER COMMUNITY DAY OF ACTION #5
New Town
Tuesday 23rd February 2010

SUMMARY OF OUTCOMES

Colchester’s fifth “Community Day of Action” took place in the New Town ward on Tuesday 23rd February 2010. Over 100 officers from 13 agencies participated, carrying out an extensive clean-up of the area, targeted enforcement operations, a truancy sweep, animal welfare and public engagement through home visits, leaflet drops and the Mini SOS Bus.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council*
- Essex Police (South Policing Team, Mounted Police, Schools Officers, Traffic Enforcement & ANPR)
- Colchester Borough Homes
- Essex Probation (Community Payback Scheme and Youth Offending Service)
- Essex County Council (Education Welfare, Road Safety, Youth Bus & Trading Standards)
- Essex Fire & Rescue Service
- Colne Housing
- RSPCA
- St Johns Green School
- St Georges School
- New Town Ward Councillors

OUTCOMES FROM THE DAY INCLUDED:

- 7 Arrests made by Police
- 43 Fixed Penalty Notices issued
- 2730+ number plates read by ANPR resulting in 77 alarms, 32 checks and 2 arrests
- 8.8 tonnes of rubbish removed by CBC mechanical sweepers
- 1.8 tonnes of rubbish removed by litter pickers
- Test Purchasing carried out in seven local shops - four failed to check ID and sold tobacco to U/17yrs test purchaser. Cautions issued.
- 8 pet’s security micro-chipped and 6 flea and worming treatments provided free by the RSPCA.
- 7 animal complaints attended and successfully managed by Animal Control and the RSPCA.
- 8 roadside car sales targeted and investigated.
- 57 business packs distributed to local businesses
- Approximately 200 children educated on Crime Prevention, Fire Safety and ASB by the Mini SOS Bus team and PCSOs.
- Renovation of 3 underpasses at Botolph’s Circus carried out by the Community Payback Team including the removal of all graffiti and clearance of 8 bags of rubbish.
- 6 licensed premises visited – 5 educated to meet the terms of their licensing conditions i.e. gaming licenses displayed, terms of alcohol sale and measures etc. One reported to Health & Safety Officers.
- Graffiti removal and repainting of 25 exchange boxes by the Youth Offending Team
- Approximately 4750 leaflets distributed to the members of the public and local households
- Multi-agency information supplied to over 250 visitors of the Mini SOS Bus
- Approximately 335 questionnaires were completed by community engagement staff on door knocking duties.
HIGHLIGHTS:

- Both St Johns Green and St Georges school accommodated a ‘Crushed Car’ which was presented to pupils in a competition to raise awareness and focus on education about abandoned and untaxed vehicles.
- Competition prizes were generously donated by Odeon Cinema, Colchester United Football Club and East of England Co-operative Society and were presented to the winning pupils on the day.
- The RSPCA and Animal Control team visited over 185 pet owners at their home addresses. This resulted in 32 referrals for treatment or assistance. 2 cats removed from premises for re-homing.
- ECC Road Safety Education & Enforcement drive ‘pulled over’ 30 drivers not wearing a seatbelt and 11 drivers using their mobile phone. All drivers were issued FPNs in line with the offences committed. Also stopped 1 driver with no insurance and 1 driver with no licence.
- The Mounted Police Unit carried out a patrol around the area providing public reassurance and positive engagement.
- Trading Standards visited carried out a ‘mystery shopping’ exercise at seven business premises resulting in five sales of tobacco to under 18’s. These businesses have been cautioned and will be revisited.
- ECC Road Safety attended St Johns Primary School to give Road Safety education information to pupils.
- Licensing Officers attended six licensed premises. Landlords were cautioned at five premises regarding the terms of their license (i.e. displaying gaming permits and conditions of sale) and one report made to Health & Safety Officers for action.
- The SOS Bus visited 5 locations (including 3 schools) around New Town throughout the day attracting public interest which enabled the SOS Bus volunteers and members of participating agencies to provide advice to over 250 visitors regarding services on offer and information surrounding the CDoA.

Local businesses were also visited by the Public Engagement Teams.

Business packs and advice were provided to local traders including top tips on business crime prevention. Liaison with the local businesses also meant we gained another valuable viewpoint in our work towards making New Town an even better place to live, work and visit.
COLCHESTER COMMUNITY DAY OF ACTION #6
Mersea Island
Wednesday 14th July 2010

SUMMARY OF OUTCOMES

Colchester’s sixth “Community Day of Action” took place in the Mersea Island ward on Wednesday 14 July 2010. Over 20 Police Officers and PCSOs and 70 staff from 12 agencies participated, carrying out an extensive clean-up of the area, targeted enforcement operations, a truancy sweep, animal welfare and public engagement through home visits, leaflet drops and both the SOS Bus and Mini SOS Bus.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council
- Essex Police
- Colchester Borough Homes
- Essex Probation (Community Payback Scheme)
- Essex County Council (Education Welfare, Road Safety, Youth Bus & Trading Standards)
- The Safer Colchester Partnership
- Essex Fire & Rescue Service
- RSPCA
- Mersea Island Primary School
- The Mersea Island Neighbourhood Action Panel

OUTCOMES FROM THE DAY INCLUDED:

- Over 4600 addresses visited by the Public Engagement Teams.
- 1 arrest made by Police
- 1 Fixed Penalty Notice issued to parent parking on zig-zags outside the school.
- 14 stop checks by traffic officers.
- 1 driver received penalty for no tax.
- 1 vehicle seized for no insurance.
- 6.5 tonnes of rubbish removed by CBC mechanical sweepers
- 0.5 tonnes of rubbish removed by litter pickers.
- 1 child reported for truancy.
- 3 pet’s security micro-chipped and 3 flea and worming treatments provided by the RSPCA.
- 1 animal complaint attended and successfully managed by Animal Control and the RSPCA.
- 20 visitors attended the Essex Police Marine Unit mobile team.
- 120 Business Watch packs distributed to local businesses.
- Approximately 450 children educated on Crime Prevention, Fire Safety and ASB by the Safer Colchester Project Team, Police, PCSOs and Mini SOS Bus Team.
- Clearing and tidying up of Public Footpath from Coast Road to Victory Road carried out by the Community Payback Team including the removal of all graffiti and clearance of 3 transport sacks of rubbish.
- 4 licensed premises visited and invited to becoming part of the ‘Challenge 25’ police initiative. 10 new ‘Challenge 25’ signs now in place in various other licensed locations on the island.
- Graffiti removal and/or repainting of 8 reported incidents of graffiti by the Graffiti Task Force.
- Approximately 4800 leaflets distributed to the members of the public and local households.
- Multi-agency information supplied to over 100 visitors to the SOS Buses
• 221 questionnaires were completed and returned by the community engagement staff on door knocking duties.

HIGHLIGHTS:

• Mersea Island Primary School accommodated a ‘Crushed Car’ which was presented to pupils in a competition to raise awareness and focus on education about abandoned and untaxed vehicles.
• Competition prizes were generously donated by Leisure World, Tesco’s, Spar and The Mersea Clipper and were presented to the winning pupils on the day.
• Trading Standards only found some minor non-compliances at the licensed premises attended. These were immediately remedied.
• The RSPCA and Animal Control team visited over 120 pet owners at their home addresses. 2 dogs and 1 cat were microchipped and one dog treated for a flea allergy.
• Essex Police Marine Unit obtained information and complaints regarding Jet-ski’s
• ECC Road Safety attended Mersea Island Primary School to give Road Safety education information to pupils. The Speed watch Team also worked with pupils from the school.
• The Public Order Team and Safer Colchester Project Team worked with pupils and teachers at Mersea Island School where everyone had the opportunity to try on riot equipment and to learn how the police deal with public order.
• The SOS Bus visited 4 locations around Mersea Island throughout the day attracting public and enabling the SOS Bus volunteers and members of participating agencies to provide information and advice surrounding the CDoA to residents and visitors across a wider area.

Local businesses were also visited by the Business Engagement Team. Business packs and advice were provided to local traders including top tips on business crime prevention. Liaison with the local businesses also meant we gained another valuable viewpoint in our work towards making Mersea Island an even better place to live, work and visit.
COLCHESTER COMMUNITY DAY OF ACTION #7
Shrub End & St Michael’s
Tuesday 2nd November 2010

SUMMARY OF OUTCOMES

Colchester’s seventh “Community Day of Action” took place in the Shrub End & St Michaels ward’s on Tuesday 2nd November 2010. Over 30 Police Officers and PCSOs, 20 MOD Personnel (including Royal Military Police) and 120 staff from 14 agencies participated, carrying out an extensive clean-up of the area, targeted enforcement operations, a truancy sweep, animal welfare and public engagement through home visits, leaflet drops and Mini SOS Bus.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council
- Essex Police
- Ministry of Defence and Royal Military Police Personnel
- Colchester Borough Homes
- Essex Probation (Community Payback Scheme)
- Essex County Council (Education Welfare, Road Safety, Youth Bus & Trading Standards)
- NHS Health Trainers
- The Safer Colchester Partnership
- Essex Fire & Rescue Service
- Teachers and pupils of Alderman Blaxill, Montgomer y, St Michaels, Gosbeck’s and Kingsford Schools
- The West Colchester Neighbourhood Action Panel

OUTCOMES FROM THE DAY INCLUDED:

- Over 4600 addresses visited by the Public Engagement Teams.
- 47 stop checks by traffic officers.
- 21 Fixed Penalty Notices issued to drivers – 1 FPN and 9 warnings issued to parents parking on zig-zags outside schools.
- 6 drivers received penalty for no tax and 1 vehicle clamped.
- 2 vehicles seized for no insurance.
- 7 Excess Speed Warnings issued on St Michaels by RMPs.
- 33 drivers stopped by pupils on the Speed watch Team - highest recorded speed 41mph in a 30mph zone.
- 11.8 tonnes of rubbish removed by CBC mechanical sweepers
- 2.1 tonnes of rubbish removed by litter pickers.
- 25 Mobile Health Checks carried out by NHS Health Trainers.
- 5 children reported for truancy.
- 3 stray dogs returned to owners and 1 stray dog taken into kennels for re-homing.
- 21 local businesses encouraged to join Business Watch Scheme.
- Around 150 visitors to the Military Information and Display Centre on the St Michaels estate.
- Over 1300 children educated on Crime Prevention, Fire Safety and ASB by the Safer Colchester Project Team, Police, Mounted Unit, Dog Section, Air Support, PCSOs and Mini SOS Bus Team.
- Clearing and tidying up of public underpass on St Michaels carried out by the Young Offenders Team including the removal of all graffiti and clearance of rubbish.
- 1 active illegal business penalty enforcement through the Environment Agency.
• 5 licensed premises visited and invited to becoming part of the ‘Challenge 25’ police initiative.
• 10 new ‘Challenge 25’ signs now in place in various other licensed locations.
• Graffiti removal and/or repainting of 22 reported incidents of graffiti by the Graffiti Task Force.
• Approximately 3000 leaflets distributed to the members of the public and local households.
• Multi-agency information supplied to over 200 visitors to the SOS Bus
• 168 questionnaires were completed and returned by the community engagement staff on door knocking duties.

HIGHLIGHTS:

• 2 Schools accommodated a ‘Crushed Car’ which was presented to pupils in a competition to raise awareness and focus on education about abandoned and untaxed vehicles.
• Of the 25 people who received mobile health checks, two people were urgently referred to their GP for further medical examination for diabetes and possible heart disease which may otherwise have gone un-noticed at the time.
• Street Wardens attended 4 primary schools assisting pupils carrying out litter picks – they collected over 10 bags of rubbish. The pupils were also educated on why not to drop litter, the impact this has on the environment and how to take care of their community.
• Pupils from Alderman Blaxill worked with Community Street Wardens to carry out a litter pick of the area.
• Trading Standards found some minor non-compliance’s which were immediately remedied at the licensed premises
• Essex Police Mounted Unit and Dog Section carried out patrols of the area and visited local schools.
• Essex Police Air Support Unit carried out area fly-overs throughout the day.
• ECC Road Safety attended St Michaels School to give Road Safety education information to pupils. The Speed watch Team also worked with pupils from the school stopping around 15 speeding motorists.
• 4 Schools were visited by members of the Reserve Fire Service to offer information and education on firework safety.
• The SOS Bus visited 5 locations around Shrub End & St Michaels throughout the day attracting the public and enabling the SOS Bus volunteers and members of participating agencies to provide information and advice surrounding the CDoA to residents and visitors across a wider area.

Local businesses were also visited by the Business Engagement Team. Business packs and advice were provided to local traders including top tips on business crime prevention. Liaison with the local businesses also meant we gained another valuable viewpoint in our work towards making Shrub End & St Michaels an even better place to live, work and visit.
COLCHESTER COMMUNITY DAY OF ACTION #8
St Anne’s
Wednesday 2nd March 2011

SUMMARY OF OUTCOMES

Colchester’s eighth “Community Day of Action” took place in the St Anne’s ward on Wednesday 2nd March 2011, with over 100 officers participating in the event. An extensive clean-up of the area was carried out, alongside targeted enforcement operations, truancy sweep, fire home safety checks and public engagement. Engaging with children and young people was a high priority, with a number of projects and activities being carried out in 3 local schools.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council
- Essex Police
- Colchester Borough Homes
- Colchester SOS Bus
- Essex Probation Community Payback Scheme
- Essex County Council Education Welfare Services
- Essex County Council Youth Services (Youth Bus)
- Essex Fire & Rescue Service
- Hazelmere School
- North East Essex NHS
- Ormiston Children & Families Trust
- Parsons Heath School
- Safer Colchester Project Team
- UK Border Agency
- Willow Brook School

OUTCOMES FROM THE DAY INCLUDED:

- 6 Tonnes of rubbish removed by CBC mechanical sweeper
- 3 Tonnes of rubbish removed by litter picks
- 7 Junior Community Street Wardens from Willowbrook Junior School removed or painted over localised graffiti
- 82 drivers stopped for speeding on Harwich Road as part of the Junior Speed Watch scheme run by the Safer Colchester Project Team police officers working with Year 6 pupils from Hazelmere Junior School
- 5 cars were seized for no insurance
- 24 Business interested in joining ‘Business Watch’
- 12 Checks on commercial vehicles carrying waste were undertaken to ensure they were licensed and prevent possible fly-tipping.
- 13 problem areas or paths/alleys/garages with overgrown foliage, dog fouling, rubbish or litter cleared by Probation Service Community Payback Offenders and Youth Offending Teams
- 3 Tickets issued by the CBC Parking Enforcement Team
- 2 FPN's issued by Essex Police
- 3 residents sought warm homes advice
- 7 residents sought benefit/welfare rights advice
- 51 Fire home safety checks carried out by Essex Fire & Rescue Service
Highlights:

- Willow Brook School and Parsons Heath School accommodated a ‘Crushed Car’ which was presented to pupils in a competition format to raise awareness and focus on education about abandoned and untaxed vehicles and general road safety
- CBC Street Wardens ran a Junior Community Street Wardens project with 7 pupils from Willow Brook School, removing or painting over localised graffiti
- Safer Colchester Project ran a Junior Speed Watch scheme with Year 6 pupils from Hazelmere School, stopping 82 drivers who were speeding in Harwich Road
- The SOS Bus hosted agencies offering information and advice on benefits and getting back into employment
- North East Essex NHS carried out mobile health checks and offered advice on how to quit smoking
- The UK Border Agency worked alongside Essex Police ANPR unit – a first for Community Day of Action events
- North East Essex NHS provided free mobile health safety checks
- Vouchers available for Free Eye Health Checks courtesy of Tesco
COLCHESTER COMMUNITY DAY OF ACTION #9

Harbour

Tuesday 5th July 2011

SUMMARY OF OUTCOMES

Colchester’s ninth “Community Day of Action” took place in Harbour ward on Tuesday 5th July 2011, with over 15 organisations participating in the event. An extensive clean-up of the area was carried out, including 4 litter picking teams, 5 mechanical sweepers and graffiti force team. Enforcement operations took place to target speeding and parking in the area, alongside public engagement via the Mobile Police Office and roving Warden Patrols. Engaging with children and young people was a high priority, with pupils from Old Heath Community School, taking part in the Junior Speed Watch programme.

PARTICIPATING AGENCIES INCLUDED:

• Colchester Borough Council
• Colchester Borough Homes
• DVLA
• Essex County Council Crime & Disorder Reduction
• Essex County Council Education Welfare Services
• Essex County Council Road Safety
• Essex County Council Trading Standards
• Essex Fire & Rescue Service
• Essex Police (including Local Policing Team, Mounted Police, ANPR, Traffic Police, Motorcycle Team,
• Commercial Vehicle Team, Interceptor Team and Mobile Police Office)
• Essex Probation Community Payback Scheme
• Garrison / Royal Military Police
• Kendall Primary School
• Middlewick Neighbourhood Action Panel
• North East Essex PCT (Waste Medicines Campaign)
• Old Heath Community School
• Safer Colchester Project Team
• Youth Offending Team

OUTCOMES FOR THE DAY INCLUDED:

• 7 Tonnes of rubbish removed by CBC mechanical sweepers
• 2.5 Tonnes of rubbish removed by litter picks
• 23 drivers stopped for speeding on Abbots Road as part of the Junior Speed Watch scheme run by the Safer Colchester Project Team police officers working with Year 6 pupils from Old Heath Community School
• 3 Parking tickets issued via CBC and Police
• 3 stops made by Mounted Police Unit with 1 resulting in a load being inspected by Trading Standards
• 17 vehicles stopped and given advice on waste carrier licences and guidance on cancellation rights for consumers having work carried out in their homes
• 8 stops made by DVLA resulting in 1 car being clamped
• 11 areas of graffiti cleared by CBC Graffiti Force
• 12 Fire home safety checks carried out by Essex Fire & Rescue Service and 45 referrals taken
• 12 residents sought crime reduction advice from the Mobile Police Office
• 2 residents sought warm homes advice
• 2 residents sought employment and back to work advice
• 2 young people caught on truancy sweep
• 100 dog owners approached to promote responsible dog ownership and over 1000 leaflets to promote responsible dog ownership issued to the area
• Approximately 30 residents advised on prescription medication management by North East Essex PCT, promoting their Waste Medicines Campaign
• ECC Road Safety attended Kendall School providing Road Safety information
• Community Payback Scheme cleared the area behind Paxmans of graffiti, litter and rubbish
• Youth Offending Team cleared the area around Bourne Woods of litter and overgrown foliage
• 5 joint inspections of licensed premises.
• 1st CDOA event to be supported by the Essex County Council ‘Community Safety Pledge’

HIGHLIGHTS:

Largest joint enforcement operation to date for a CDOA event, which included intensive partner agency working between Essex Police (ANPR, Commercial Vehicle Unit, Motorcycle Police Unit and Traffic Police) alongside Trading Standards, DVLA and CBC resulting in 102 vehicles being stopped, the outcomes of which are below:

• 1 arrest
• 15 Fixed Penalty Notices (FPN's) issued for not wearing a seat belt
• 8 FPN's issued for use of mobile phone
• 3 FPN's issued for no MOT
• 3 FPN's issued for no insurance
• 2 FPN's for non-taxed vehicles
• 1 car seized for no tax
• 4 vehicles seized for no insurance
• 1 waste carrier offence
• 5 ‘vehicle defect’ notices issued
• 1 ‘overweight lorry’ offence
• 2 ‘tinted window’ offences
• 1 ‘lorry tyre’ offence
Colchester’s tenth “Community Day of Action” took place in the Wivenhoe ward on Thursday 24th November 2011 with over 15 organisations participating in the event.

PARTICIPATING AGENCIES INCLUDED:

- Broomgrove School
- Colchester Borough Council
- Colchester Borough Homes
- Colchester Community Safety Partnership
- Citizens Advice Bureau
- Environment Agency
- Essex Blood Runners
- Essex County Council Education Welfare Services
- Essex Fire & Rescue Service
- Essex Police (including Local Policing Team, 7 Traffic Police Teams, Crime Reduction and Business Watch)
- Essex Probation Community Payback Scheme
- Essex Trading Standards
- Open Road
- Safer Colchester Project Team
- University of Essex
- Wivenhoe Town Council

TOP 3 ISSUES AFFECTING RESIDENTS & HOW THESE ISSUES RESOLVED:

Wivenhoe residents were asked to identify the top 3 issues affecting their quality of life (via a public consultation prior to the Day of Action) and operations/activities/services were put in place during the Community Day of Action to tackle these issues, results below

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>OPERATION / ACTIVITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Parking</td>
<td>45.5%</td>
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<tr>
<td></td>
<td>• Joint CBC &amp; Police Enforcement operations took place to target parking, resulting in 2 Penalty Charge Notices being issued</td>
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<td></td>
<td>• Joint patrols to be carried out during Safer Colchester Project</td>
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<tr>
<td>2. Speeding</td>
<td>34.5%</td>
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<tr>
<td></td>
<td>• Essex Police Traffic Unit conducted an enforcement operation to target speeding by carrying out speed checks in 3 locations</td>
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<tr>
<td></td>
<td>• 25 drivers stopped for speeding on Rectory Road as part of the Junior Speed Watch scheme run by the Safer Colchester Project Team working with Year 6 pupils from Broomgrove School</td>
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<tr>
<td></td>
<td>• Further speed checks to be carried out during Safer Colchester Project</td>
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</tbody>
</table>
3. Dog Fouling (25.4%)

- New dog fouling bin purchased and installed (a 1st for Community Day of Action!)
- Over 100 dog owners approached to promote responsible dog ownership
- 2000 dog fouling bags issued
- CBC Animal Warden engaged with local schools to educate pupils on dog fouling
- Further education / leaflet drops to be carried out during Safer Colchester Project

CLEAN UP CAMPAIGN:

- 3 new litter bins purchased and installed (a 1st for Community Day of Action!)
- 5 tonnes of rubbish removed by 4 CBC mechanical sweepers
- 1.5 tonnes of rubbish removed by CBC manual litter picks
- 10 areas of graffiti cleared by CBC Graffiti Force
- Additional litter picks carried out by Essex Probation Community Payback Team, University of Essex Student Volunteers and Wivenhoe Town Council
- Clean up of Car Park area in High Street (including removal of litter, weeding and repainting) carried out by Colchester Borough Homes and Colchester Borough Council

COMMUNITY ACTIVITY:

- 2 abandoned vehicles issued with notices
- 19 residents sought fire home safety advice from Essex Fire & Rescue Service
- 27 residents sought crime reduction advice from the Essex Police Mobile Community Engagement Office
- Truancy sweep carried out by Education Welfare Service
- Various operations carried out by Essex Trading Standards including checks on local traders in relation to pricing of goods and 3 stores visited in relation to the Challenge 25 campaign (of which 1 signed up to the scheme)
- 8 businesses signed up to the Essex Police Business Watch Scheme, with a further 30 approached and advised of the Scheme
- 3 Farms visited and offered advice on the Essex Police Farm Watch Scheme
- Representatives available from CBC and Citizens Advice Bureau to offer local residents advice on benefits, employment, how to pay council tax, healthy lifestyles, helpline service, recycling, waste management, anti-social behaviour, home insulation and welfare rights
- Volunteers from Essex Blood Runners charity available to promote their service
COLCHESTER COMMUNITY DAY OF ACTION #11
Stanway
Wednesday 21st March 2012

SUMMARY of OUTCOMES

Colchester’s eleventh “Community Day of Action” took place in the Stanway Ward on Wednesday 21st March 2012 with approximately 17 organisations participating in the event.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council
- Colchester Borough Homes (ASB & Neighbourhood Teams)
- Colchester Community Safety Partnership
- Colne Housing Association
- DVLA
- Essex County Council Education Welfare Services
- Essex Fire & Rescue Service
- Essex Police (including Local Policing Team, Traffic Teams, ANPR, Mounted Unit, Dog Unit, Crime Reduction & Business Watch)
- Essex Probation Community Payback Scheme
- Essex Trading Standards
- Job Centre Plus
- McDonalds
- St John Ambulance
- Safer Colchester Project
- Sainsbury’s
- Stanway Primary School
- Stanway Parish Council

TOP 3 ISSUES AFFECTING RESIDENTS & HOW THESE ISSUES RESOLVED:

Stanway residents were asked to identify the top 3 issues affecting their quality of life (via a 2 day public consultation prior to the Day of Action) and operations/activities/services were put in place during the Community Day of Action to tackle these issues, results below:

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>OPERATION / ACTIVITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Parking</td>
<td>• Joint CBC &amp; Police Enforcement operations took place to target parking, resulting in 3 Penalty Charge Notices being issued</td>
</tr>
<tr>
<td>(31%)</td>
<td>• Road traffic accident scenario carried out by St John Ambulance for pupils (and their parents) of all local schools (a 1st for Day of Action!)</td>
</tr>
<tr>
<td></td>
<td>• Further joint patrols to be carried out during Safer Colchester Project</td>
</tr>
<tr>
<td>2. Speeding</td>
<td>• Essex Police Motorcycle Officers completed 7 speed check areas to target speeding, as well as providing high visibility patrols across the Ward</td>
</tr>
<tr>
<td>(29%)</td>
<td>• 21 drivers stopped for speeding on Villa Road as part of the Junior Speed Watch scheme run by the Safer Colchester Project Team working with pupils</td>
</tr>
<tr>
<td></td>
<td>from Stanway Primary School</td>
</tr>
</tbody>
</table>
• Further speed checks to be carried out during Safer Colchester Project

### 3. Dog Fouling (20%)

- 1 new dog fouling bin installed and over 1000 dog fouling bags and leaflets issued
- No dog fouling signs erected around the ward (a 1st for Days of Action!)
- CBC Animal Warden to engage with local schools to educate pupils on dog fouling and responsible dog ownership
- Further education / leaflet drops to be carried out during Safer Colchester Project

### CLEAN UP CAMPAIGN:

As the issue of litter and street cleanliness was identified as the 4th issue affecting the local residents, an extensive clean-up of the area was carried out, resulting in the following:

- 8.9 tonnes of rubbish removed by 4 CBC mechanical sweepers
- 4.3 tonnes of rubbish removed by CBC manual litter picks
- 7 areas of graffiti cleared by CBC Graffiti Force
- Additional litter picks, clearing of alleyways, cleaning of underpass and cutting back of overgrown foliage carried out by teams from A12 Clean Up Crew, CBC, Essex Probation Community Payback, Youth Offending, McDonalds, Sainsbury’s, alongside volunteers from local church and community groups and Ward Councillors
- 1 ‘No Fly-Tipping’ sign installed at Church Lane (a 1st for Day of Action!)
- 1 new Street Name Plate installed
- 90 Street Name Plates cleaned, painted or repaired
- 1 broken bench repaired

### ENFORCEMENT CAMPAIGN:

Essex Police Traffic & Motorcycle Teams were operational in the area, resulting in the following:

- 5 fixed penalty notices for no MOT
- 28 fixed penalty notices for no seat belts
- 2 drivers dealt with by fixed penalty or reported for no insurance
- 13 drivers dealt with by fixed penalty or reported for excess speed
- 23 drivers dealt with by fixed penalty or reported for using mobile phones
- 4 drivers reported for summons to court for various driving offences (including one for careless driving)
- 2 vehicles seized for no insurance
- 1 vehicle prohibited from use on the roads (until repaired) for the condition of the vehicle
- 10 other fixed penalty notices issues for various offences involving the vehicles condition
- Motorcycle officers also secured 2 premises that had been left insecure
- Mounted Officers conducted high visibility patrols of the Ward

The following Multi-Agency Operations were also carried out:

- Road side stops (Trading Standards & Essex Police) 46 vehicles being pulled in (for Trading Standards) where advice and guidance was offered
- Licensed premises checks (Trading Standards & CBC Licensing) in which 4 off licensed businesses were visited and 5 on-licensed premises were inspected (all found to be compliant)
- 4 untaxed vehicles clamped by DVLA (working alongside CBC & Essex Police)
- 1 untaxed vehicle removed by DVLA (working alongside CBC & Essex Police)
COMMUNITY ACTIVITY:

- 21 residents sought fire home safety advice from Essex Fire & Rescue Service
- Essex Police Mounted Officers visited Stanway Primary School to provide approx. 250 pupils with advice and information
- 47 members of the public provided with information and advice on recycling and food wastage (including 9 garden bags exchanged, 17 green boxes issued & 21 rolls of clear sacks issued) from the CBC Community Engagement vehicle
- Approx. 30 members of the public provided with general crime reduction / security advice, cat bells and relevant leaflets from the Essex Police Mobile Community Engagement Office
- Truancy sweep carried out by Education Welfare Service
- 5 businesses signed up to the Essex Police Business Watch Scheme, with a further 11 advised of the Scheme (many businesses are already part of the scheme)
- CBC Food & Safety team carried out 3 food hygiene inspections, 2 health and safety inspections and issued ‘Smoke free’ signs (free of charge) to 15 premises who had incorrect (2) or no (13) signage at the entrance to their business premises
- CBC Community Initiatives Team and Job Centre Plus staff available to offer advice on finding employment and job clubs
- CBC Environmental Control Team distributed travel plan letters to businesses on Peartree Industrial Estate to advertise the ‘Loveurcar’ campaign which is currently running (to encourage smarter driving)
Colchester’s twelfth “Community Day of Action” took place in the Highwood’s ward on Tuesday 10th July 2012 with approximately 16 organisations participating in the event. The event was attended by both the 2012 High Sheriff of Essex and the Leader of Colchester Borough Council. Colleagues from Braintree District Council also attended the event to observe Colchester’s good practice.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council
- Colchester Borough Homes (ASB & Neighbourhood Teams)
- Colchester Community Safety Partnership
- Connors Legacy Dog Behaviourist
- Environment Agency
- Essex Fire & Rescue Service
- Essex Police (including Local Policing Team, Traffic Teams & Crime Reduction)
- Essex Probation Community Payback Scheme
- Essex Trading Standards
- High Sheriff of Essex 2012
- Highwood’s Community Primary School
- Job Centre Plus
- Macmillan Welfare Benefits Service
- Military Corrective Training Centre (MCTC)
- St John Ambulance
- Safer Colchester Partnership
- Safer Colchester Project

TOP 3 ISSUES AFFECTING RESIDENTS & HOW THESE ISSUES RESOLVED:

Highwood’s residents were asked to identify the top 3 issues affecting their quality of life (via a 2 day public consultation prior to the Day of Action) and operations/activities/services were put in place during the Community Day of Action to tackle these issues, results below:

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>OPERATION / ACTIVITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Dogs / Dog Fouling (34.3%)</td>
<td>• 2 new dog waste bins installed by CBC Zone Team</td>
</tr>
<tr>
<td></td>
<td>• 8 dogs’ micro chipped and 4 micro chipping referrals taken by CBC Animal Warden (micro-chips provided by Dogs Trust): a 1st for Day of Action!</td>
</tr>
<tr>
<td></td>
<td>• 1 stray dog reunited with its owner by Animal Warden; a 1st for Day of Action!</td>
</tr>
<tr>
<td></td>
<td>•CBC Environmental Protection Team made 3 visits relating to a dog barking / roaming issue: a 1st for Day of Action!</td>
</tr>
<tr>
<td></td>
<td>• Dog Behaviourist on site to offer advice and guidance on responsible dog ownership and understanding dog behaviour: a 1st for Day of Action!</td>
</tr>
<tr>
<td></td>
<td>• Further multi-agency work to be carried out during Safer Colchester Project,</td>
</tr>
</tbody>
</table>
including a ‘Dog Day’ event in October to promote responsible dog ownership and installation of more dog waste bins.

| 2. Litter / Street Cleanliness (29.7%) | • 4.5 tonnes of rubbish removed by 3 CBC mechanical sweepers  
• 2.5 tonnes of rubbish removed by CBC manual litter picks  
• 15 areas of graffiti / graffiti tags cleared by CBC Graffiti Force  
• 1 new litter bin installed  
• Litter pick with approximately 50 Highwood’s Community Primary pupils in which 9 bags of litter were removed from around the Tesco’s site  
• 2 Underpasses cleaned, repainted and cleared of overgrown foliage by MCTC (Military Corrective Training Centre) with all materials funded by Safer Colchester Partnership  
• Large ditch area running alongside a school cleared of rubbish and foliage by Essex Probation Community Payback Scheme  
• 35 Street Name Plates / Road Signs cleaned  
• 3 areas cleared of large fly-tipped items (i.e. old sofas)  
• Approx. 25 Tesco trolleys collected and returned  
• More litter bins to be installed and education provided to school pupils during Safer Colchester Project to tackle this issue |

| 3. Speeding (29.1%) | • 133 drivers stopped for speeding on Brinkley Grove Road as part of the Junior Speed Watch scheme run by the Safer Colchester Project Team working with pupils from Highwood’s County Primary School  
• Road traffic accident scenario carried out in Rawlings Crescent Play Park area by CBC and St John Ambulance for pupils (and their parents) of all local schools  
• Further speed checks / Junior Speed Watch to be carried out during Safer Colchester Project |

CAMPAIGNS:

Numerous traffic operations took place across Colchester, with Officers available to provide specific knowledge and skills to the CDoA event if required.

Officers from Environment Agency, Local Neighbourhood Policing Teams, CBC Parking Enforcement and Trading Standards were also in the area to carry out multi agency operations, all of which resulted in the following:

- 1 Penalty Charge Notice issued for parking on zigzags outside school (of the 21 main roads identified as having parking issues, the majority had either no restrictions or were private roads so not enforceable)  
- 2 arrests made  
- 1 driver dealt with by fixed penalty for using mobile phone  
- 7 Test Purchases for alcohol carried out by Trading Standards, all businesses passed  
- 5 Waste Carriers checked; of these, 3 had waste carrier licences and 2 were found to be transporting personal waste.
COMMUNITY ACTIVITY:

- CBC Food & Safety Team carried out 2 food hygiene inspections, 2 health and safety interventions, 8 food samples were taken from 5 food premises (including 3 as part of Health Protection Agency Food Liaison Group Surveys) and 87% of 61 work premises visited were displaying the correct ‘smoke-free’ signage; premises without signs or with inadequate signage were given the necessary ‘smoke-free’ signs free of charge.
- CBC Environmental & Protective Services carried out 2 visits relating to blocked drains / flooding, inspected 2 gardens due to complaints of rubbish / overgrown foliage and made 1 visit to witness industrial noise affecting a residential property (requiring further action). Further investigations are underway with 2 Estate Agents regarding a possible breach in advertising regulations.
- CBC Community Initiatives Team and Job Centre Plus issued 30 leaflets containing information on local job clubs.
- CBC Private Sector Housing Team visited 24 premises to check for HMO (Houses in Multiple Occupation); 1 found to be HMO, 1 complaint received and 12 landlords offered advice.
- 5 members of the public provided with advice from Macmillan Welfare Benefits Service, with a further 28 people wanting to make a donation to Macmillan; a great success in raising awareness of the service.
- 35 members of the public provided with information and advice on recycling and food wastage (including 24 garden bags exchanged, 20 green boxes issued & 10 rolls of clear sacks issued) from the CBC Community Engagement vehicle.
- Essex Police Crime Reduction Officer spoke to many members of the public, providing them with leaflets, UV Pens and general security / crime awareness advice.
- Many residents sought fire home safety advice from Essex Fire & Rescue Service.
COLCHESTER COMMUNITY DAY OF ACTION #13
Castle
Thursday 29th November 2012

SUMMARY of OUTCOMES

Colchester’s thirteenth “Community Day of Action” took place in the Castle ward on Thursday 29th November 2012 with approximately 19 organisations participating in the event.

PARTICIPATING AGENCIES INCLUDED:

- ACE (Anglian Community Enterprise)
- British Transport Police
- Colchester Borough Council
- Colchester Borough Homes (ASB & Neighbourhood Teams)
- Colchester Community Safety Partnership
- Cycle Colchester
- DVLA
- Essex Fire & Rescue Service
- Essex Illegal Money Lending Team
- Essex Police (including Local Policing Team, Traffic Teams & Crime Reduction)
- Essex Probation Community Payback Scheme
- Essex Trading Standards
- Essex Waste Busters
- HMRC
- Macmillan Welfare Benefits Service
- Military Corrective Training Centre (MCTC)
- North Primary School
- Safer Colchester Project
- Wagtail UK Ltd
- Youth Offending Team

TOP 3 ISSUES AFFECTING RESIDENTS & HOW THESE ISSUES RESOLVED:

Castle residents and businesses were asked to identify the top 3 issues affecting their quality of life (via a public consultation prior to the Day of Action) and operations/activities/services were put in place during the Community Day of Action to tackle these issues, results below:

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>OPERATION / ACTIVITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Parking (51.8%)</td>
<td>• Joint CBC &amp; Police Enforcement operations took place to target parking, resulting in 39 Penalty Charge Notices being issued</td>
</tr>
<tr>
<td></td>
<td>• Further joint patrols to be carried out during Safer Colchester Project</td>
</tr>
<tr>
<td>2. Litter / Street Cleanliness (43.3%)</td>
<td>• 1.25 tonnes of rubbish removed by CBC mechanical sweepers</td>
</tr>
<tr>
<td></td>
<td>• 2.6 tonnes of rubbish removed via manual litter picks, litter bins &amp; fly tips</td>
</tr>
<tr>
<td></td>
<td>• 10 areas of graffiti cleared by CBC Graffiti Force</td>
</tr>
<tr>
<td></td>
<td>• 18 litter bins repainted in Town Centre by Essex Probation Community Payback</td>
</tr>
<tr>
<td></td>
<td>• 1 underpass repainted by MCTC (Military Corrective Training Centre) and a further 2 to be cleared &amp; repainted during December</td>
</tr>
</tbody>
</table>
• 3 alleyways cleared of rubbish and foliage by Youth Offending Team and a further 4 areas (alleyways and churchyards) to be cleared during December
• 3 Street Name Plates replaced
• 1 dog waste bin replaced and 1 existing dog waste bin moved
• Joint patrols & education to be provided during Safer Colchester Project to tackle this issue

3. Speeding
(31.7%)

• 23 drivers stopped for speeding as part of the Junior Speed Watch scheme run by the Safer Colchester Project Team working with 40 pupils from North Primary School
• Further speed checks & Junior Speed Watch to be carried out during Safer Colchester Project

CAMPAIGNS:

• High visibility Police Officer and PCSO patrols took place throughout the day resulting in 2 arrests
• A traffic operation took place, with Officers from Essex Police and DVLA, resulting in 1 driver being stopped for having no tax or insurance
• 11 premises were visited jointly by Trading Standards, Essex Police, HMRC and Wagtail UK to check their alcohol and tobacco were legitimate; all businesses visited were compliant (Wagtail UK supplied 3 counterfeit tobacco detection dogs looking for concealments of tobacco)
• Essex Fire & Rescue Service visited 20 premises to offer fire safety advice; approx. 25% of these premises had issues such as blocked fire exits or escape routes
• CBC Food & Safety Team made 143 visits to food premises and delivered advice on food, health & safety and littering alongside checks for smoke free signage. In addition 23 visits were made to non-food health and safety premises (3 of which had closed down) where alternative enforcement strategy questionnaires were delivered. Food sampling activities were also targeted during the day, with 7 food samples being taken for analysis.
• CBC Environmental & Protective Services targeted local estate agents to promote the teams key holders registration scheme. In addition, they also dealt with a car alarm and the odour extraction units in 2 commercial premises.
• CBC Licensing carried out checks on taxis in High Street & North Station, resulting in 32 vehicles being checked, 18 given advice for minor faults and 2 suspension notices issued

COMMUNITY ACTIVITY:

• A joint operation with Essex Police, British Transport Police and Cycle Town Colchester to promote cycle security, road safety and what Colchester has to offer cyclists took place at North Station; 80 people were spoken to during the event, with 23 people arranging to have their cycles security marked
• Essex Illegal Money Lending Team handed out 100 stickers about ‘Loan Shark Awareness’, along with 15 quizzes completed
• Over 200 vouchers for free dog micro-chipping issued to members of the public by CBC Dog Warden
• Approx. 30 members of the public provided with information and advice on recycling, food wastage, returning to work and fire home safety advice via CBC, Waste Busters and Fire Service
• Trading Standards ‘Buy With Confidence Trader scheme’ promoted to 30 people who wanted to access the scheme
• 14 people were given crime reduction advice around burglaries from the Mobile Police Office
COLCHESTER COMMUNITY DAY OF ACTION #14
St Andrew’s
Monday 15th April 2013

SUMMARY of OUTCOMES

Colchester’s fourteenth “Community Day of Action” took place in the St Andrew’s ward on Monday 15th April 2013 with approximately 16 organisations participating in the event. The event was attended by the new Police & Crime Commissioner for Essex, Mr Nick Alston.

PARTICIPATING AGENCIES INCLUDED:

- Anglian Community Enterprise (CIC)
- Colchester Borough Council
- Colchester Borough Homes (ASB & Neighbourhood Teams)
- Colne Housing
- DVLA / VEAS
- Essex Education Welfare Service
- Essex Fire & Rescue Service
- Essex Police
- Essex Probation Community Payback Scheme
- Essex Waste Busters
- Essex Youth Service
- Job Centre Plus
- Safer Colchester Partnership
- Safer Colchester Project
- Veolia
- Youth Offending Team

TOP 3 ISSUES AFFECTING RESIDENTS & HOW THESE ISSUES RESOLVED:

St Andrew’s residents were asked to identify the top 3 issues affecting their quality of life (via a public consultation prior to the Day of Action) and operations/activities/services were put in place during the Community Day of Action to tackle these issues, results below:

<table>
<thead>
<tr>
<th>ISSUE</th>
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</tr>
</thead>
<tbody>
<tr>
<td>1. Litter / Street Cleanliness (31.1%)</td>
<td>Approx. 4 tonnes of litter, leaves, moss, detritus and weeds removed from alleyways, car parks, pathways, garage areas, drying areas and communal garden areas by CBC Zone Teams and Essex Probation Community Payback Scheme</td>
</tr>
<tr>
<td></td>
<td>9 areas of graffiti / graffiti tags cleared</td>
</tr>
<tr>
<td></td>
<td>2 areas cleared of large fly-tipped items</td>
</tr>
<tr>
<td></td>
<td>1 subway washed</td>
</tr>
<tr>
<td></td>
<td>2 gardens inspected by Environmental Protection (accumulation of rubbish/overgrown foliage)</td>
</tr>
<tr>
<td></td>
<td>Further alleyways, car parks, pathways, garage areas, drying areas and communal garden areas to be cleared by CBC, Community Payback</td>
</tr>
<tr>
<td>Scheme and Youth Offending Team during the Safer Colchester Project period</td>
<td></td>
</tr>
<tr>
<td>---</td>
<td></td>
</tr>
<tr>
<td><strong>2. Dogs / Dog Fouling (29.5%)</strong></td>
<td></td>
</tr>
<tr>
<td>• 1 dog micro chipped by Animal Warden with further appointments booked for April</td>
<td></td>
</tr>
<tr>
<td>• 40 free dog chipping vouchers issued</td>
<td></td>
</tr>
<tr>
<td>• 40 members of the public provided with responsible dog ownership advice</td>
<td></td>
</tr>
<tr>
<td>• 1 dog reunited with its owner by Animal Warden</td>
<td></td>
</tr>
<tr>
<td>• 4 visits made to residents by Environmental Protection regarding dogs barking</td>
<td></td>
</tr>
<tr>
<td>• Further patrols of the area to be carried out with Zone Wardens and Animal Wardens during the Safer Colchester Project period</td>
<td></td>
</tr>
<tr>
<td><strong>3. Anti-Social Behaviour (20.1%)</strong></td>
<td></td>
</tr>
<tr>
<td>• 36 hours high visibility foot patrols and 12 hours high visibility mobile patrols carried out by Local Policing Team resulting in 2 ‘Street Searches’ and 1 report of a burglary</td>
<td></td>
</tr>
<tr>
<td>• 6 hours high visibility patrols carried out by Safer Colchester Project and Operation Home Guard</td>
<td></td>
</tr>
<tr>
<td>• Education Welfare Officers carried out joint patrols of the area alongside Essex Police</td>
<td></td>
</tr>
<tr>
<td>• ASB ‘Surgery’ held in Community Centre</td>
<td></td>
</tr>
<tr>
<td>• 1 visit made by Environmental Protection relating to a bonfire complaint</td>
<td></td>
</tr>
<tr>
<td>• Essex Youth Services spoke to 2 young people via the mobile unit, with a further 5 young people spoken to on Magnolia Field</td>
<td></td>
</tr>
<tr>
<td>• Schools in the area to receive information sessions, to be carried out by Safer Colchester Project Officers and Zone Wardens during the Safer Colchester Project period</td>
<td></td>
</tr>
</tbody>
</table>

**CAMPAIGNS:**

- 8 cars clamped by DVLA for having no tax
- Speed checks carried out by Essex Police resulting in 1 motorist given a verbal warning for excess speed
- CBC Food & Safety Team carried out 1 full food hygiene inspection and a further 18 advisory visits to food premises. In addition, 9 food samples were taken for analysis from 4 food premises. The team also distributed healthy eating/lifestyle packs to St Andrews Infant & Junior School (containing advice for parents).

**COMMUNITY ACTIVITY:**

- 470 residents attended the ‘Give and Take’ event in the Community Centre
- 6 new bollards installed in a car park in Stanley Wooster Way, a new bench installed in Magnolia Field and planters installed in Hawthorn Avenue as part of ‘Glorious Greenstead’ campaign
- 4 cages of waste electrical equipment collected from local residents
- ACE carried out 13 free mini health checks, spoke to 8 people about alcohol awareness and received 1 referral to the Health Trainer Service
- CBC Community Initiatives Team and Job Centre Plus spoke to 8 people about finding employment and local job clubs
- Mobile Police Office provided crime reduction advice to 12 members of the public
• Macmillan Welfare Benefits Service available to talk to the public
• 26 members of the public provided with information and advice on recycling and food wastage by Essex Waste Busters and CBC Recycling
• Essex Fire & Rescue Service issued leaflets around home fire safety
COLCHESTER COMMUNITY DAY OF ACTION #15
New Town
Thursday 12th September 2013

SUMMARY of OUTCOMES

Colchester’s fifteenth “Community Day of Action” took place in the New Town ward on Thursday 12th September 2013, with approximately 25 organisations participating in the event.

PARTICIPATING AGENCIES INCLUDED:

- British Transport Police
- Colchester Borough Council
- Colchester Borough Homes (ASB Team & Neighbourhood Wardens)
- Colchester United ‘Football in the Community’ Trust
- Colne Housing
- CCVS
- DVLA / NSL
- Environment Agency
- Essex Education Welfare Service
- Essex Fire & Rescue Service (including Community Wheels)
- Essex Police
- Essex Probation Community Payback Scheme
- Essex Trading Standards
- Essex Youth Offending Team
- Essex Youth Service
- Job Centre Plus
- Kendall Primary School
- National Grid
- New Town Children’s Centre
- Outlook Care
- Royal Military Police
- St Johns Green Primary School
- Safer Colchester Partnership
- Source / Hythe Forward
- Trolley Wise

TOP 3 ISSUES AFFECTING RESIDENTS & HOW THESE ISSUES RESOLVED:

St Andrew’s residents were asked to identify the top 3 issues affecting their quality of life (via a public consultation prior to the Day of Action) and operations/activities/services were put in place during the Community Day of Action to tackle these issues, results below:

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>OPERATION / ACTIVITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Parking</td>
<td>70 roads patrolled (as identified by residents) by Parking Partnership; however no FPN’s issued (the majority of these areas do not currently have parking restrictions or no vehicles identified in those areas that do have restrictions)</td>
</tr>
<tr>
<td>(46.9%)</td>
<td>Further patrols to take place during the Safer Colchester Project period, including multi agency work with local NAP to discuss areas where possible</td>
</tr>
</tbody>
</table>
2. Litter / Street Cleanliness (39.8%)

- Approx. 3.5 tonnes of litter, leaves and weeds removed (manual litter picks) from alleyways, follies and pathways by CBC Zone Teams, CBH Neighbourhood Wardens, Essex Probation Community Payback Teams, Youth Offending Team and St Johns Primary School
- A further 7 tonnes of rubbish removed by mechanical sweepers
- 16 areas of graffiti / graffiti tags cleared
- 6 areas cleared of large fly-tipped items
- 1 subway washed and cleared of graffiti
- 1 garden inspected by Environmental Protection to ensure that the accumulation of rubbish had been removed
- 8 Supermarket Trolley’s removed from the River Colne by Trolley-Wise
- 44 shops/businesses visited by CBC Zone Wardens, to explain ‘Duty of Care’ advice around business waste collection; 5 will require further action
- Further alleyways, follies and pathways to be cleared by CBC, Community Payback Scheme and Youth Offending Team during the Safer Colchester Project period, alongside an additional ‘Trolley Removal’ day with Trolley-Wise

3. Dogs / Dog Fouling (32.9%)

- Early morning (6am) patrols carried out by Zone Wardens on the Old Heath Recreation Ground, to talk to dog walkers about dog fouling and responsible ownership
- Area also patrolled by Animal Control Officer
- 1 visit made to residents by Environmental Protection to carry out assessments for statutory noise nuisance (dog barking)
- Further patrols of the area to be carried out with Zone Wardens and Animal Wardens during the Safer Colchester Project period, alongside installation of a new Dog Waste bin (replacing a vandalised bin) and a Responsible Dog Ownership event (to include dog chipping and information/advice on dog behaviour)

CAMPAIGNS:

- Essex Police traffic operations took place throughout the day resulting in 67 vehicles stopped, 44 tickets issued for various driving offences and 1 person stopped for no insurance
- 3 arrests made (various offences)
- High visibility police patrols (including RMP) of the areas of the concern for the residents took place during the day
- 644 households visited by Operation Homeguard, resulting in 95 interactions with residents and 1300 leaflets delivered (crime prevention advice and appeal for intelligence). The team included 1 PC, 1 PCSO and 5 volunteers and was extremely well received by the residents
- Education Welfare Officers and Essex Police carried out a full school attendance & exclusion sweep of the area, resulting in 2 young people being stopped
- Trading Standards, CBC & Police Licensing teams visited 6 licensed premises (2 pubs, 4 shops all retailing alcohol) where checks were carried out on display of licence, spirit authenticity (or to ensure alcohol is not in any way being watered down or substituted for cheaper brands) and that legitimate suppliers are being used. Checks were also made in
off licensed premises to ensure all items sold were genuine and UK duty paid. Apart from minor infringements, all businesses were complaint with all of the above.

- CBC Licensing visited a private hire operator and carried out checks on 19 vehicles
- 5 Monitoring visits to carry out assessments for statutory noise nuisance (4 for music and 1 for general noise) carried out by Environmental Protection Team
- The CBC Health and Safety Technical Officer conducted 7 interventions including two full warehouse inspections
- The CBC Environmental Health Technician procured 7 food samples from 6 food businesses within the ward
- The CBC Environmental Health Officer conducted food hygiene inspections in 3 food businesses of the ward
- 60 homes checked as part of the ‘empty houses rescue scheme’

COMMUNITY ACTIVITY:

- 109 vehicles passed through the speed watch scheme (working with 60 pupils from Kendall Primary School over 4 sessions in Port Lane) but none were breaking the speed limit to receive a ticket.
- CBC Community Initiatives Team and Job Centre Plus spoke to 10 people about finding employment, local job clubs and benefits
- Essex Fire & Rescue Community Wheels was available throughout the day to provide road safety advice to young people, as well as providing home fire safety advice to members of the public, along with a ‘chip pan fire’ demonstration
- Mobile Police Office provided crime reduction and Neighbourhood Watch advice to members of the public
- Members of the public provided with information and advice on recycling and food wastage from the CBC Exhibition Unit
- Essex Youth Services mobile unit present in the evening, engaging with the local community
- A ‘Well Being’ event took place at a temporary housing unit in Military Road, providing residents and members of the public with information and advice on healthy/budget eating/cooking, sport and keeping fit and tenancy sustainment
COLCHESTER COMMUNITY DAY OF ACTION #16
Mile End
Thursday 27th March 2014

SUMMARY of OUTCOMES

Colchester’s sixteenth “Community Day of Action” took place in the Mile End ward on Thursday 27th March 2014, with over 20 agencies participating in the event.

The event was supported and attended by the Office of the Police & Crime Commissioner for Essex.

PARTICIPATING AGENCIES INCLUDED:

- ACE ‘Frisky or Risky’ Team
- British Transport Police
- Colchester Borough Council
- Colchester Borough Homes
- Colne Housing
- CCVS (Volunteer Centre)
- Connors Legacy Dog Behaviourist
- Credit Union
- Crime Stoppers
- DVLA / NSL
- Essex Education Welfare Service
- Essex Fire & Rescue Service
- Essex Police
- Essex Probation Community Payback Scheme
- Essex County Council Road Safety Team
- Essex Trading Standards
- Essex Youth Service
- Myland Community Council
- Myland Community Primary School
- North Essex Parking Partnership
- Queen Boudicca Primary School
- Safer Colchester Partnership
- Tall Trees Care Home (volunteers)
- Waste Busters

TOP 5 ISSUES AFFECTING RESIDENTS & HOW THESE ISSUES RESOLVED:

Mile End residents were asked to identify the top 5 issues affecting their quality of life (via a public consultation prior to the Day of Action) and operations/activities/services were put in place during the Community Day of Action to tackle these issues, results below:

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>OPERATION / ACTIVITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Parking</td>
<td>• At least 45 roads patrolled (as identified by residents) by North Essex Parking Partnership; resulting in 2 FPN’s issued for parking in a time</td>
</tr>
<tr>
<td>(47.5%)</td>
<td>restricted area <em>(many of the roads identified do not currently have parking restrictions in place)</em></td>
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<td>---------</td>
<td>--------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>• North Essex Parking Partnership CCTV vehicle carried out patrols both morning and afternoon outside Myland Primary School</td>
<td></td>
</tr>
<tr>
<td>• Further patrols to take place during the Safer Colchester Project period</td>
<td></td>
</tr>
<tr>
<td>2. Dogs / Dog Fouling (31.5 %)</td>
<td>• 2 stray dogs caught in area by CBC Animal Wardens and reunited with owners</td>
</tr>
<tr>
<td></td>
<td>• 1 dog micro-chipped &amp; 7 micro-chipping vouchers issued by CBC Animal Wardens</td>
</tr>
<tr>
<td></td>
<td>• 15 people sought dog behaviour advice from Connors Legacy Dog Behaviourist</td>
</tr>
<tr>
<td></td>
<td>• Patrols carried out by CBC Zone Wardens until 8pm to provide dog waste education to dog walkers, resulting in the issue of 2 FPN's for dog fouling</td>
</tr>
<tr>
<td></td>
<td>• One domestic premise visited by CBC Environmental Protection regarding accumulation of dog faeces, advice given to the owner</td>
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<tr>
<td></td>
<td>• Further patrols of the area to be carried out with Zone Wardens and Animal Wardens during the Safer Colchester Project period, alongside a Responsible Dog Ownership event (to include dog chipping and information/advice on dog behaviour)</td>
</tr>
<tr>
<td>3. Other including pot holes, pavements in need of repair and high volumes of / dangerous traffic (29.6%)</td>
<td>• Direct link to ECC Highways website available to residents on CBC Mobile Unit; resulting in 6 residents reporting potholes directly</td>
</tr>
<tr>
<td></td>
<td>• Bergholt Road checked for replacement manhole cover by CBC Environmental Protection</td>
</tr>
<tr>
<td></td>
<td>• 2 primary schools provided with road safety advice and pedestrian training via ECC Road Safety Team</td>
</tr>
<tr>
<td></td>
<td>• Road Traffic Collision Scenario, including CBC &amp; St John Ambulance, took place outside Queen Boudicca School to highlight road safety issues and first aid</td>
</tr>
<tr>
<td></td>
<td>• Further opportunities for residents to report issues directly to ECC Highways to be available via CBC Mobile Unit during the Safer Colchester Project period</td>
</tr>
<tr>
<td>4. Litter / Street Cleanliness (27.5 %)</td>
<td>• Approx. 2.6 tonnes of litter, rubbish (including traffic bollards and an abandoned bike!), leaves and weeds removed from alleyways, follies and pathways by CBC Zone Teams and volunteers from Tall Trees Care Home (15 bags of litter collected from an area next to Asda store alone!)</td>
</tr>
</tbody>
</table>
• 1 underpass repainted and surrounding area cleared of weeds by Essex Probation Community Payback Team

• 3 Areas of graffiti removed by CBC Graffiti Van

• Two communal bin stores and one domestic premise checked by CBC Environmental Protection for an accumulation of refuse

• Rat issue dealt with in Ford Lane ditch by CBC Animal Wardens

• Issue of homeless people sleeping under the footbridge by North Station identified, resulting in a multi-agency approach (CBC, ECC, Police, BTP) to clean up the area and removal of hazardous waste

• Further areas to be cleared by CBC & other groups during the Safer Colchester Project period

<table>
<thead>
<tr>
<th>5. Speeding (22.5%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Traffic Teams present in the area resulting in 4 FPN’s issued for speeding</td>
</tr>
<tr>
<td>• Further areas to be checked during the Safer Colchester Project, along with Junior Speed watch to take place with pupils from Queen Boudicca School</td>
</tr>
</tbody>
</table>

CAMPAIGNS:

• Essex Police traffic operations took place throughout the day resulting in 51 vehicles stopped, with 21 FPN’s issued (10 for no seat belts, 9 for using a mobile phone whilst driving and 2 for other various offences), 1 driver dealt with for no MOT, 1 driver identified as driving with no/incorrect licence, 1 vehicle seized for no insurance, 8 drivers were given verbal advice by police officers for things such as tinted windows, manor of driving, condition of vehicle and other aspects of driving and 2 vehicle defect rectification scheme notices issued for vehicle faults.

• Operation Homeguard volunteers were a high visibility presence in the area, patrolling a number of roads resulting in 12 interactions with residents and delivering crime prevention leaflets to 90 flats

• DVLA (aided by Operation Homeguard Volunteers, CBC Zones staff and North Essex Parking Partnership Officers checking parked vehicles in the area whilst on patrols) enforced 5 vehicles on the day

• 4 young people spoken to by Education Welfare Officers and Essex Police, 2 of which had tobacco confiscated

• Trading Standards test purchased 7 premises for alcohol; resulting in 3 sales (1 a local convenience store and the other 2 major retailers); retailers to be retested by Trading Standards in due course, 2 large building sites checked for dust suppression and 1 commercial premise visited regarding early morning deliveries by CBC Environmental Protection

• CBC Licensing Team visited selected premises in the ward to check licences and conditions
COMMUNITY ACTIVITY:

- High visibility police patrols of the areas of the concern for the residents took place during the day
- Essex Fire & Rescue Service installed 5 smoke alarms, alongside home fire safety and carbon monoxide advice given to a further 7 families on the travellers site
- Members of the public provided with information and advice on recycling and household waste education from the CBC Exhibition Unit, resulting in 18 recycling boxes, 20 rolls of recycling bags, 6 food caddies and 30 garden bags being issued, alongside leaflets issued on home composting and food wastage from Essex Waste Busters and Colchester Credit Union
- Colne Housing were present in the area to offer fit for work advice and provide a benefits surgery to tenants
- Mobile Police Office provided crime reduction and crime reporting advice to members of the public via Essex Police and Crime Stoppers
- Essex Youth Services present in the area to engage with the local young people in the community
- 10 people issued with alcohol and drug awareness advice from ACE ‘Frisky or Risky’ Team
- Tall Trees Care Home issued with info and leaflets on Keep Safe scheme (for vulnerable adults)
- CBC Food & Safety Team delivered healthy eating leaflets & posters into schools
COLCHESTER COMMUNITY DAY OF ACTION #17
Tiptree
Thursday 7th August 2014

SUMMARY of OUTCOMES

Colchester’s seventeenth “Community Day of Action” took place in the Tiptree ward on Thursday 7th August 2014, with approx. 15 agencies participating in the event.

PARTICIPATING AGENCIES INCLUDED:

- Colchester Borough Council
- Colchester Borough Homes
- Connors Legacy Dog Behaviourist
- Crime Stoppers
- DVLA
- Essex Fire & Rescue Service
- Essex Police
- Essex Probation Community Payback Scheme
- Essex County Council Highways Rangers Team
- Essex County Council Public Rights of Way Team
- Essex Trading Standards
- North Essex Parking Partnership
- Safer Colchester Partnership
- Tiptree Parish Council
- Youth Offending Team

TOP 5 ISSUES AFFECTING RESIDENTS & HOW THESE ISSUES RESOLVED:

Tiptree residents were asked to identify the top 5 issues affecting their quality of life (via a public consultation prior to the Day of Action) and these were identified as follows: speeding (42.1%), dogs / dog fouling (32.4%), parking (25.2%), overgrown trees and hedges (24.9%) and other (24.7%) which mainly consisted of potholes and roads in need of repair. In order to tackle these issues on the day, the following operations, activities and services were put in place:

- Speeding patrols carried out throughout the day by Essex Police resulting in 220 Vehicles Speed checked and 4 tickets issued for speeding
- CBC Animal Warden and Connors Legacy Dog Behaviourist available to talk to residents about dog micro-chipping, responsible dog ownership and dog behaviour; appointments made with residents to carry out dog micro-chipping. Patrols carried out by CBC Zone Wardens to provide dog waste education to dog walkers
- 34 roads patrolled by North Essex Partnership and a parking issue resolved by Essex Police
- A large number of unkempt areas such as follies and footpaths cleared of overgrown foliage, weeds and rubbish by CBC Zones Teams, CBH Neighbourhoods Team, Essex Probation Community Payback and Youth Offending Teams
- Direct link to ECC Highways website available on CBC Mobile Unit to allow residents to report issues such as potholes directly
CAMPAIGNS:

- Police provided high visibility patrols over 16 hours (8am to 12am)
- Traffic operation carried out resulting in 33 vehicles stopped, 2 drivers required to produce their driving documents and 28 vehicles advised with verbal warnings for various minor traffic offences
- Trading Standards, alongside Essex Police, visited 3 Licensed premises to carry out some checks (alcohol, tobacco, adequate signage etc.) and all passed inspections
- CBC Environmental Health Team purchased 10 x food samples from 4 different premises for microbiological testing
- CBC Environmental Protection had three ongoing noise cases monitored for nuisance, inspected an overgrown garden (now cleared) and carried out a site inspection with a Pest Control officer following reports of rats (luckily no signs of rodent activity noted)
- DVLA provided an ANPR team throughout the day to tackle the issue of untaxed vehicles

COMMUNITY ACTIVITY:

- Approx. 800 kg’s of rubbish was collected during the day by CBC, CBH, Essex Probation Community Payback Team and Essex Youth Offending Team
- Operation Homeguard deployed by Essex Police (working alongside Trading Standards and Essex Fire Service), to issue information and advice to residents around crime prevention (especially dwelling burglary) and cycle security; 9 roads were covered during the patrols involving 7 volunteers and 1 PCSO
- Essex County Highways Rangers and Public Right of Way Teams attended for the first time to carry out some pre-planned works
- Essex Fire Service secured 18 referrals for home fire safety visits and free smoke alarm fittings including 3 for people with hearing difficulties. 27 short home smoke alarm tests and home fire safety checks for vulnerable people also carried out, accompanied by Essex Police
- Trading Standards, accompanied by a PCSO, made visits to vulnerable members of the area advising them on how to avoid becoming victims of ‘Doorstep Crime’ as part of Operation Liberal and the national Rogue Trader Day of Action
- Essex Police engaged with 20 youths in the evening to provide general safety advice
- Give and Take event arranged by Colchester Borough Council Zone Wardens attracted 71 residents to ‘exchange’ goods
- CBC Mobile Unit available to offer recycling advice to residents (many nice comments from the public saying that Tiptree was clean and litter free already). Crime Stoppers information also available to residents
- 15 people attended the Mobile Police Office to obtain crime reduction and crime reporting advice
COLCHESTER COMMUNITY DAY OF ACTION #18
Berechurch
Tuesday 10th February 2015

SUMMARY of OUTCOMES

Colchester’s eighteenth “Community Day of Action” took place in the Berechurch ward on Tuesday 10th February 2015 with approximately 24 organisations participating in the event. The event was attended by a colleague from Chelmsford City Council to observe Colchester’s good practice.

PARTICIPATING AGENCIES INCLUDED:

- Age UK Essex
- Chelmer Housing Partnership
- Cherry Tree Primary School
- Colchester Borough Council*
- Colchester Borough Homes
- Colchester Food Bank
- Connors Legacy Dog Behaviourist
- Crime Stoppers
- DVLA
- Essex County Highways / Road Safety
- Essex County Trading Standards
- Essex County Youth Offending team
- Essex County Youth Services
- Essex Fire & Rescue Service
- Essex Police**
- Essex Probation Community Payback Scheme
- Monkwick Infants School
- Monkwick Junior School
- North Essex Parking Partnership
- Red Card to Racism
- Safer Colchester Partnership
- Tesco
- Thomas Lord Audley School
- University of Essex Students Union Volunteers

TOP 5 ISSUES AFFECTING RESIDENTS & HOW THESE ISSUES RESOLVED:

Berechurch residents were asked to identify the top 5 issues affecting their quality of life (via a public consultation prior to the Day of Action) and operations/activities/services were put in place during the Community Day of Action to tackle these issues, results below:

<table>
<thead>
<tr>
<th>ISSUE</th>
<th>OPERATION / ACTIVITY</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Highways</td>
<td>Highways issues mainly consisted of potholes, roads in need of repair and traffic problems (including off road bikes being used on public land)</td>
</tr>
</tbody>
</table>
| 2. Parking (37.6%) | • 25 roads patrolled by North Essex Partnership, with particular attention given to schools during drop off and pick up times, resulting in 5 cars being issued with FPN's
• 1 disabled badge confiscated
• Further patrols to take place during the Safer Colchester Project period |
|---|---|
| 3. Dogs / Dog Fouling (35.9%) | • 13 people sought advice from Connors Legacy Dog Behaviourist
• Patrols from 6am – 8pm carried out by CBC Zone Wardens to provide advice on responsible dog ownership (including dog waste education) resulting in 50 dog walkers spoken to
• CBC Environmental Protection team visited a resident in relation to a dog barking complaint
• Further patrols of the area to be carried out during the Safer Colchester Project period, alongside a Responsible Dog Ownership event (to include dog chipping and information/advice on dog behaviour) |
| 4. Speeding (35.4%) | • Essex Police Casualty Reduction Unit stopped 25 drivers for various driving offences; 12 of which were for excess speed
• ECC Road Safety Team and Essex Police carried out Junior Speed Watch to educate drivers outside Cherry Tree Primary School
• ECC Road Safety provided road safety materials to Monkwick Junior School
• Further areas to be checked via Community Speed Watch during the Safer Colchester Project |
| 5. Litter / Street | • A large number of unkempt areas including alleyways, footpaths and garage areas were cleared of overgrown foliage, weeds and rubbish by CBC Zones Teams, CBH Neighbourhoods Team, Essex Probation... |
**Cleanliness (32.6%)**

Community Payback, Youth Offending Team and University of Essex Students’ Union

- 10520kg of rubbish being collected by mechanical sweepers and manual litter picks
- 4 large areas of graffiti were cleaned or repainted
- A new litter bin was installed in an alleyway behind Thomas Lord Audley School (identified as a problem area for litter); this was funded by the Safer Colchester Partnership
- CBC Environmental Protection team monitored an identified area looking for rubbish accumulation
- Further areas to be cleared by during the Safer Colchester Project period

**COMMUNITY ACTIVITY:**

- 5 Operation Homeguard volunteers were deployed by Essex Police for a period of 8 hours to issue information and advice to residents (they also worked alongside Trading Standards, Essex Fire Service and Essex University Student Volunteers).
- Essex Fire Service carried out 6 home fire safety visits, installing smoke alarms, and secured a further 5 referrals for home fire safety visits. They also carried out 1 after incident response.
- Trading Standards and Age UK Essex made visits to vulnerable members of the area advising them on how to avoid becoming victims of scams, cold calling and offer a befriending service
- CBC Community Initiatives issued 20 Work Club flyers to members of the public
- Reduce, Reuse and Recycle session delivered into Monkwick Infants School
- Essex Fire Service delivered a fire safety talk into Monkwick Junior School
- Essex Police delivered 2 internet safety presentations into Monkwick Junior School
- Crime Stoppers engaged with 20 people to offer advice and guidance
- Red Card to Racism workshops were delivered into Monkwick Junior and Thomas Lord Audley Schools
- A truancy patrol was carried out by Essex Police resulting in 2 pupils being returned back to Thomas Lord Audley School. A High Visibility patrol was also carried out in the school at lunchtime and end of school
- 2 new benches were installed in School Road and Queen Elizabeth Way; these were funded by Section 106 funds obtained by Cllr Dave Harris
- Tesco’s will be monitoring a site in the area with the view to clearing it and repairing fencing
- CBC Mobile Unit available to offer recycling advice to residents alongside youth consultation on new play equipment and skate park which attracted a lot of interest
- 20 people attended the Mobile Police Office to obtain crime reduction and crime reporting advice, resulting in 2 intelligence reports being obtained
- Youth Bus available to talk to young people in the area. Also to provide training to the Youth Café volunteers
CAMPAIGNS:

- Essex Police Casualty Reduction Unit stopped 25 drivers for various driving offences (including excess speed, no seat belt, use of mobile phone)
- Joint visits by both Essex Police and CBC Licencing teams to 4 off licences and 1 public house resulting in 4 requiring follow up visits
- CBC Environmental Protection checked 3 sites after receiving complaints
- DVLA patrolled 91 roads and clamped 18 vehicles across Colchester for no tax